

Dear Patients,

After almost 3 decades as a partner at the Pinn I am now hanging up my stethoscope and retiring in early December this year.

It has been an honour and privilege to work here and I will miss so many things about it. I hope to spend more time with family, travel the world and pursue my hobbies and interests.

I am grateful to my partners and colleagues who have been a pleasure to work with and given me great support.

I am grateful to my patients for confiding in me, placing their trust in me and for teaching me so much about the human condition.

I have felt hugely rewarded where I have been able to make a positive difference through my advice and treatment.

I have felt humbled by the gratitude and bravery of patients when helping them cope with conditions for which I have no cure.

I have shared laughter with many of you and tears with a few of you.

I have treated your children watched them grow and in some cases now treat their children.

I would not have chosen any other career and feel lucky to have been able to practice here in Pinner.

There have been many changes at the Pinn over the years- a lot of them improvements and new services developed by a forward -thinking partnership, others imposed by circumstances beyond our control. However, the Pinn ethos of aiming to provide the highest standard of care to its patients has never wavered and I know will continue long after I leave.

The situation in primary care has never been more demanding and at times is overwhelming. Please be assured that the Pinn team is working tirelessly to address on a practice level what is a nationwide problem of high patient demand, under-funding and recruiting difficulties. I sympathise with patients who may have difficulty accessing our services but please be understanding when speaking with our wonderful staff who are on the front line of a "wartime "situation and have to bear the brunt of your frustrations.

The Pinn has some of the most caring, dedicated and resourceful people I have ever met with a wealth of knowledge and expertise and I am confident that I leave you in good hands.

Wishing you all the very best of health

*Dr Isobel Bleehen*