



What to expect from Your GPAC Appointment!

- Since the 1st of July 2021 the Pinn Medical Centre only provides GP Access Centre services (GPAC).
- The service offered to any patient using the GP Access Centre is limited to pre-booked appointments only by either a Harrow GP or by NHS 111 service. This also applies to our own registered patients being seen as at the GPAC except in a medical emergency.
- This is a 10-minute appointment in which the doctor will discuss **ONE** problem only.
- Your Appointment time is indicative only as they may be a wait till you will be seen.
- Consultations may be face-to-face or in some circumstances virtual as deemed clinically necessary by the clinicians assessing each individual patient,
- Whilst every effort will be made to see you as quickly as possible, please be advised that there could be a delay and patients who are deemed very unwell may be seen before you are.
- We can only provide a limited number of appointments so when all appointments are taken patients must seek medical advice either through their own GP if open, 111, their local urgent care centre or A&e,
- All Patients attending the GP Access Centre will be screened for Covid-19 symptoms when checking-in at Reception.
- You may be asked to wait in your Car or in an isolation room if appropriate.
- All Patients Must wear a Face Mask unless they are exempt.
- All Patients above the age of 12 with covid symptoms must be seen at the Covid Hub.



Please inform the receptionists immediately if you are experiencing any of the following symptoms:

- Chest Pain
- Severe Shortness of Breath/Severe Asthma
- Feverish Floppy Child/Adult
- An Adult with Confusion
- Child with Fever or Rash
- Heavy Wound Bleeding
- Pregnant Woman Bleeding

What we are unable to help with:

- × Long term health problems and chronic illnesses
- × Referrals & investigations for further care
- × Medication reviews/Test results/Sick notes
- × Repeat Prescriptions except in emergencies (max 1 week only)
- × Wounds that require suturing
- × Accidental or deliberate overdose of drug
- × Dental problems
- × Emergency follow-up care
- × Removal of stitches
- × Private scripts
- × Drugs of addiction

In these instances, you should make a routine appointment with your own GP or attend A&E in an emergency.